

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application Serial No. .... 10/815,099  
Filing Date ..... March 30, 2004  
Inventor ..... Sutherland  
Group Art Unit..... 3689  
Confirmation No..... 6569  
Examiner ..... Fathi Abdelsalam  
Attorney's Docket No. .... FS1-0005US  
Title: STRATEGIES FOR MANAGING RECOMMENDATIONS

**RESPONSE TO THE OFFICE ACTION DATED NOVEMBER 12, 2009**

To: Commissioner for Patents and Trademarks  
P.O. Box 1450  
Alexandria, VA 22313-1450

From: Tim R. Wyckoff (206.315.4001)  
**Customer No. 29150**  
Lee & Hayes PLLC  
601 W. Riverside Ave, Suite 1600  
Spokane, WA 99201

Sir:

This communication is responsive to the Office Action dated November 12, 2009, for which a three-month shortened statutory period for response is set for February 12, 2010. Please amend the above-captioned application as follows.

Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

### **INTRODUCTORY COMMENTS**

**Listing of the Claims** begins on page 3 of this paper.

**Remarks** begin on page 19 of this paper.